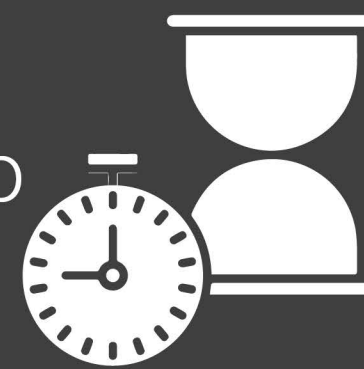


Code of Ethics



Perform **HIGH QUALITY REPAIR** service at a fair and just price.

Service and repair all vehicles in a **TIMELY MANNER** and to keep the customer informed of any and all changes including completion times.



Give the **BEST CUSTOMER SERVICE** possible and in the case of any disputes, to provide a prompt and amicable resolution.

NOTIFY THE CUSTOMER



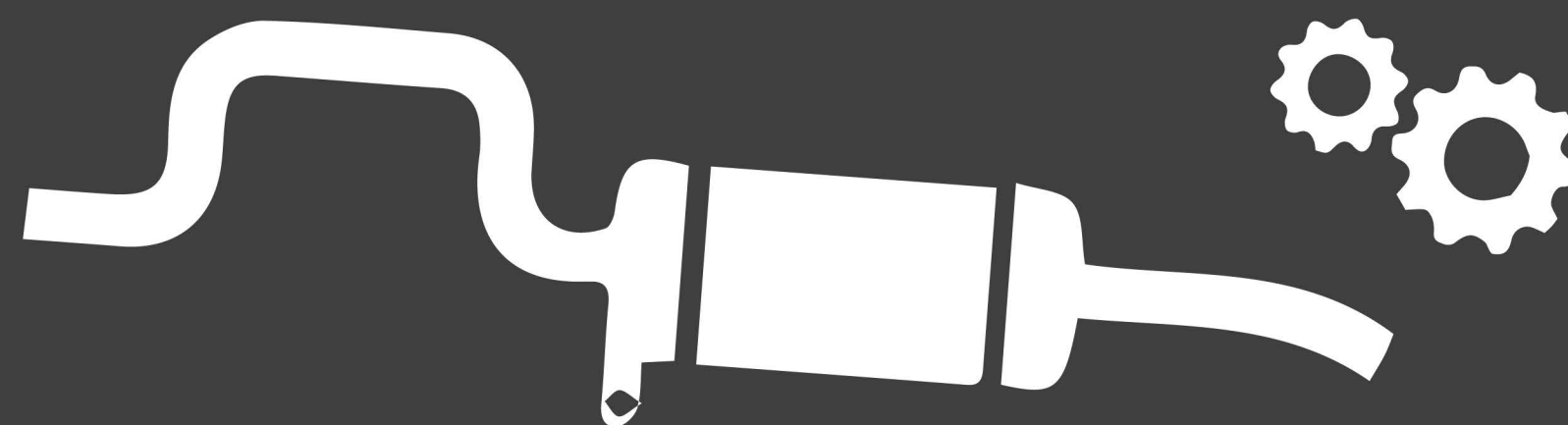
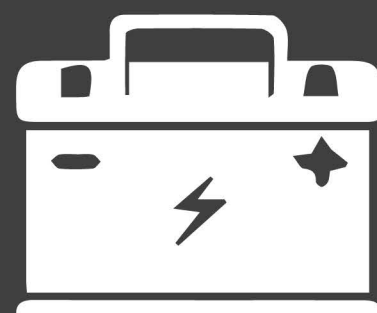
if appointments or completion promises cannot be kept.



Have a sense of **PERSONAL OBLIGATION** to each customer.



Use only **PRODUCTS** which are safe and which provide service, which **EQUALS OR EXCEEDS THOSE RECOMMENDED** by the vehicle's manufacturer.



Ensure that my **ENTIRE STAFF CONDUCTS THEMSELVES IN A PROFESSIONAL MANNER** and in

keeping with the high standards of the automotive industry.

RECOMMEND the **SERVICES, REPAIRS AND MAINTENANCE** to the car owners



that are **NECESSARY** to maintain the vehicle in safe working order.

